

THANK YOU, VETERANS

Our veterans have traveled many miles, developed discipline and skills, and share a dedication to a greater purpose. We are proud to count you among our employees, friends and members.

To our employees who have served: Christian

Campbell, David Cash, Aaron Duncan, Greg Harrington, H.C. Kenney and Ray Searcy, we thank you.

Thank you, veterans, for the freedoms we celebrate today.

From all of us at Blue Grass Energy, thank you for your service to our country.

VETERANS DAY
NOVEMBER 11, 2020



Honor Flight participant Woody Sparks is greeted when arriving in Washington, D.C., during the 2019 Honor Flight. Photo: Tim Webb

CONTACT INFORMATION

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Automated payment: (877) 934-9491
Report an outage: (888) 655-4243
bgenergy.com

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Rachel Settles, Editor



This institution is an equal opportunity
provider and employer.



MESSAGE FROM THE PRESIDENT

An attitude of gratitude

November is the time of year Americans tend to focus on giving thanks, and at Blue Grass Energy, we certainly have a lot to be thankful for. "Gratitude is a quality similar to electricity," William Faulkner wrote. "It must be produced and discharged and used up in order to exist at all." To embrace this quality means being grateful all the time. And we would like to express our gratitude to our members for the simple ways you help us serve you.

We are thankful for each member and the opportunity to provide your energy. You give us our reason for being, our purpose of making life better, the cooperative way. Thank you for the kind words you share with us when our line technicians or other employees provide you with outstanding service and thank you for your suggestions when you see opportunities for improvement. We take each one to heart and use them to improve our service to you.

Thank you for slowing down when you see our crews working on the side of the road, for being careful when operating farm equipment near power lines and for understanding that our right-of-way crews are working to keep your electric service safe and reliable. Thank you for your patience and understanding when our crews are restoring power and for your prayers for their safety.

Thank you for reading your *Kentucky Living* and staying up to date on information from Blue Grass Energy. Each month, we look forward to sharing with you the happenings at your co-op.

And lastly, thank you for allowing me to serve each of you as president and CEO of Blue Grass Energy. I'm grateful to be a part of an amazing cooperative in such a vital industry.

Happy Thanksgiving.

By President/CEO
Michael I. Williams



Take the surprise out of your bill: Sign up for Levelized Billing

An old saying in Kentucky is, “If you don’t like the weather, just wait a few hours and it will change.” Living in a region of the U.S. where the climate can change drastically can cause electric usage to vary from month to month. We

want to help members manage their energy so we offer a program called Levelized Billing.

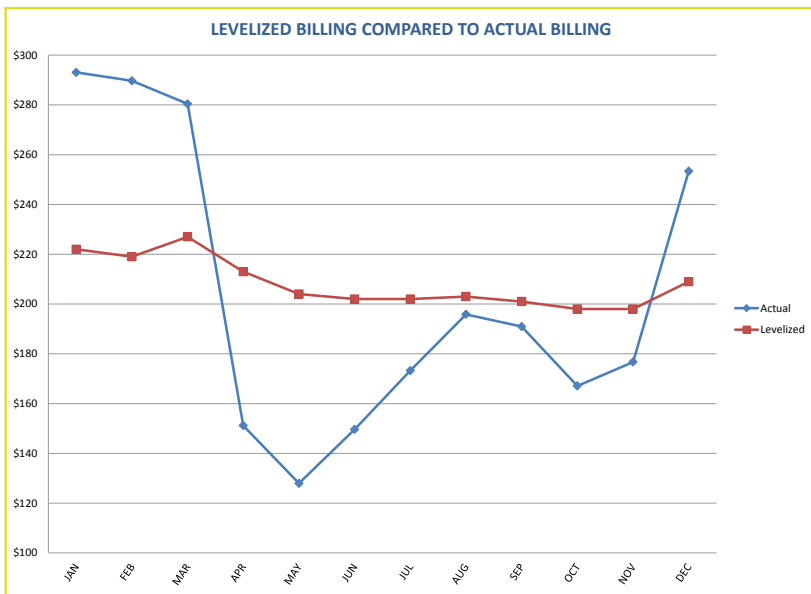
Levelized Billing allows you to average your monthly bill based on your current usage along with the previous 12 months. Then, we bill

you for that average amount, so you pay close to the same amount every month. There is no “settle-up” month because the amount is recalculated each month based on a rolling average.

In order to take advantage of Levelized Billing, you need to have been in your home for 12 months and have a zero balance. Visit bgenery.com or call today to sign up.

“I like Levelized Billing. I like knowing it is about the same amount every month.”

—BGEnergy member Jerry Garrett, Richmond



Tips for safe holiday cooking

Enjoy your friends and family this holiday season. Help make this time memorable and safe with these kitchen safety tips.

1. Be sure electric cords are not dangling off the counter within easy reach of a child.
2. When deep-frying a turkey, set your deep fryer on level ground far away from the house, garage and shed. Do not put it on a wooden deck, near a woodpile or under a tree. The middle of a flat driveway, away from cars, is a good location.
3. Match your cookware to your burner size. Don’t use a large pot on a small burner.
4. Don’t leave stoves, ovens and ranges unattended—stay in the kitchen.
5. After your guests leave, make sure all cooking appliances are off and all candles are out.



Pay it your way with Prepay

Prepay is a convenient alternative to monthly billing. With Prepay, you pay for your energy before you use it, eliminating the need for deposits, late fees, disconnect and reconnect fees. There is no monthly bill. You can view your account balance or make a payment 24/7. With our BGEnergy app, you can access your account, make payments, and see daily usage.

If you're watching your budget and want

to use less energy, Prepay gives you daily updates. It's also a great indicator if equipment or appliances are faulty, you can notice an increase in your usage immediately instead of a month later.

Contact us to sign up today.



Conveniences of

PREPAY

- Pay for your energy BEFORE you use it
 - Eliminates the need for deposits, late fees, disconnect and reconnect fees
- No monthly bill
- Make a payment 24/7 in any of the following ways:
 - By clicking Prepay button on the Home page of bgenergy.com.
 - Call (888) 546-4243
 - Download our free BGEnergy mobile app in the Apple App Store or the Google Play store
 - Receive daily alerts



WE'RE ALL
IN THIS
TOGETHER.

Let's keep small businesses thriving.

It's time to power a small business comeback across America.

Co-op Connections is a free member benefit program brought to you by Blue Grass Energy. Download the free app to find discounts from your local merchants. Now, you can save money while you support your community's business owners.

Find all the ways to save locally with Co-op Connections!

Visit www.SmallBusinessComeback.coop for more information.



Our offices will be closed Nov. 11 for Veterans Day
and Nov. 26-27 for Thanksgiving.