

We're here for you

Kentuckians are facing more than health concerns as a result of the coronavirus pandemic. We're all coping the best we can, but many are struggling as they face

economic uncertainties.

We want you to know that we're here for you. We are committed to working with our members to reduce the financial stress you may be feeling.

We have several different options available to aid our members. For more information, click on payment options under the My Account tab at bgenergy.com.



Member Services Representative Ashley Laha is happy to assist Blue Grass Energy members. Photo: Rachel Settles

CONTACT INFORMATION

24-Hour Service: (888) 546-4243
Automated payment: (877) 934-9491
Report an outage: (888) 655-4243
bgenergy.com

HEADQUARTERS

P.O. Box 990
1201 Lexington Road
Nicholasville, KY 40340-0990

LOCAL OFFICES

327 Sea Biscuit Way
Cynthiana, KY 41031-0730

1200 Versailles Road
Lawrenceburg, KY 40342-0150

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Richmond, KY 40476-0276

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Rachel Settles, Editor



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MESSAGE FROM THE PRESIDENT

We are in this together

At Blue Grass Energy, we know the pandemic has created some incredibly difficult situations for our members and communities. There has been a lot of uncertainty in the last few months, which has resulted in additional stress for everyone.

We serve nearly 60,000 members in 23 counties and understand the reliable power we provide is essential to each person. You can rest assured that we are committed to keeping your power uninterrupted—this pandemic is no exception.

The employees at your cooperative live and work in our communities. We have an 83-year history of supporting our members and this situation is no different. We quickly recognized during this public health crisis that some members would be impacted financially. We're here to help. Please feel free to reach out to us if needed.

We offer multiple tools to assist members in managing their energy. One of our most valuable tools is our employees. They have continued to work each day through this crisis to take care of our members.

We are looking forward to the time when we resume regular business operations and can see our members face-to-face in our buildings. I firmly believe our members, communities and your cooperative will come out of this pandemic stronger than we started.

But in the meantime, I hope you and your family are well and staying safe.

By President/CEO
Michael I. Williams



While you are #HealthyAtHome, be safe, too

Our members have been spending more time at home in the past few months. “Home offices,” “working from home” and “telecommuting” have become common phrases for many. It is no surprise that public offices and businesses have formal safety policies and practices, but have you made your home workspace safe, too?

Some situations to check are:

- Is your computer connected to surge protection?
- Is your electrical system adequate for office equipment?
- Are all electrical plugs, cords, outlets and panels in good condition?
- Is there any exposed/damaged wiring?
- Is your equipment turned off when not in use?
- Are electrical outlets grounded with three-pronged plugs?

Safety Coordinator
Matt Thomas



Wherever you work, it's always important to be safe.



Avoid **overloading** outlets.



Unplug appliances when not in use to save energy and minimize the risk of shock and fire.



Regularly inspect electrical cords and extension cords for damage.



Extension cords should only be used on a **temporary basis**.



Never plug a space heater into an **extension cord** or **power strip**.



Never run cords under **rugs / carpets, doors, or windows**.



Plug in smartly. Make sure cords do not become tripping hazards.



Keep papers and other potential combustibles at least **three feet away** from space heaters and other heat sources.



Make sure you use **proper wattage** for lamps / lighting.



Make sure your home has **smoke alarms**. Test them monthly, change batteries yearly, and replace the unit every 10 years.

SOURCE: WWW.EFSI.ORG

OUR 2020 CHARITY PARTNER

PARKINSON'S FOUNDATION

The COVID-19 virus has modified many of our daily operations; and unfortunately, our charity is one of those.

One of our biggest fundraisers each year is our silent auction that we hold at our annual meeting. Due to COVID-19 restrictions, we will have to forego our silent auction. Also, as an employee group, we can't gather together for internal fundraising events such as lunches, ice cream socials and other group activities.

Some of our employees have been financially impacted because their family members' jobs have been affected.

The same holds true for our members. After much discussion, we have decided to pause our 2020 corporate charity campaign focusing on Parkinson's Foundation.

We will resume our focus and support for Parkinson's Foundation again in January. This will ensure we give them the support they deserve.

In the last six years, Blue Grass Energy's employee-led fundraising has resulted in more than \$104,000 in donations that have gone to various local charities.

ways to do business



BANK DRAFT

Pay your bill automatically each month through your bank account. Visit our website or call to enroll.



(877) 934-9491

Call our automated payment line to pay with MasterCard, VISA or echeck.



BGENERGY.COM

Conduct any business through our website, including reporting an outage and paying a bill.



MAIL

A convenient reply envelope is included with your monthly bill.



BGENERGY APP

Download the mobile app to report outages, make payments, manage alerts, set reminders and receive notifications.



DRIVE-THRU/DROP BOX

Our drive-thru is open Monday-Friday, Our drop box is available 24/7.



(888) 546-4243

Call our office. We are staffed and ready to assist you.

We're all in this
Together